

Patients' Bill of Rights

As a patient in this office, you have the right to:

1. Understand and use these rights. If for any reason you do not understand or you need help, the office will provide assistance.
2. Receive treatment without discrimination as to race, color, religion, sex, national origin, disability, sexual orientation, source of payment or age.
3. Receive considerate and respectful care in a clean and safe environment free of unnecessary restraints.
4. Know the names, positions and functions of any office staff involved in your care and refuse their treatment, examination or observation.
5. A no smoking environment.
6. Receive complete information about your diagnosis, treatment and prognosis.
7. Receive all the information that you need to give informed consent for any proposed procedure or treatment. This information shall include the possible risks and benefits of the procedure or treatment.
8. Refuse treatment and be told what effect this may have on your health.
9. Privacy while in the office and confidentiality of all information and records regarding your care.
10. Participate in all decisions about your treatment in the office.
11. Obtain a copy of your medical record for which the office can charge a reasonable fee.
12. Complain without fear of reprisals about the care and services you are receiving and to have the office respond to you and if you request it, a written response.
13. Authorize those adults of your choosing to have access to your medical record.
14. Make known your wishes in regard to anatomical gifts. You may document your wishes in your health care proxy or on a donor card. Information regarding Health Care Proxy available upon request.